



2011 IAAP

Idaho-Oregon-Utah

Division Annual Meeting

May 19-22, 2011

Hosted by Mountain River Chapter
Shilo Inn
Idaho Falls, ID 83402



Looking at your world from a different

PERSPPECTIVE

**2011 IAAP
Idaho-Oregon-Utah Division
Annual Meeting**

May 19-22, 2011
Hosted by Mountain River Chapter

Shilo Inn

780 Lindsay Boulevard
Idaho Falls, ID 83402
(208) 523-0088

\$79.00 per night

Mention IAAP to receive the special rate



**Annual
Meeting
Overview**



Registration: \$130.00 (includes Lunch on Friday and Saturday, Dinner Saturday night and Breakfast on Sunday)

Thursday - May 19, 2011

9:30 – 6:30 – Tour (casual dress)

Friday - May 20, 2011

Education (business dress)

7:30 - 8:00 Check in and Registration
8:00 - 8:30 Welcome
8:30 – 11:30 Joe Fleishman & Jeff Hough
11:30 - 12:30 Lunch
12:30 - 1:45 Karlana Rannals CAP
1:45 - 2:30 IAAP Panel Discussion
2:30 - 2:45 Break
2:45 - 4:30 Shane Bush
4:30 - 7:30 Dinner on your own
7:30 - 9:00 Friday Evening Event

Saturday - May 21, 2011

Business Session (business dress)

7:30 – 8:00 Check in and Registration
8:00 - 8:15 Parliamentary Briefing
8:15 - 11:30 Business
11:30 - 1:00 Lunch Buffet
1:00 - 4:30 Elections and Continuation
of Business
6:00 - 6:30 Social
6:30 Banquet (business dress)

Sunday - May 22, 2011

Spring Meeting (casual/travel dress)

7:00 - 8:00 Breakfast
8:00 - 11:00 Spring Meeting
11:00 Adjourn



TOUR

Thursday, May 19, 2011

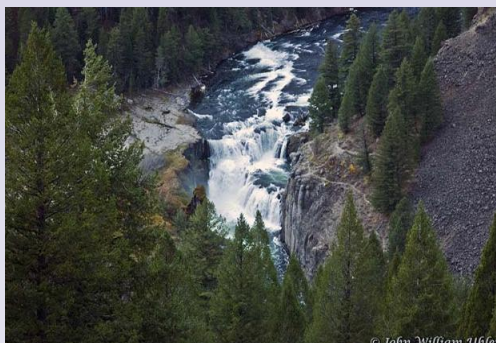
- 9:30 Shuttle pickup at Shilo Inn (main lobby)
- 10:00 Tour of Yellowstone Bear World
- 12:00 Depart for Ashton
- 1:00 Lunch at Big Juds in Ashton (not included in price)
- 2:30 Depart for Upper/Lower Mesa Falls
- 3:00 Tour of Mesa Falls
- 4:30 Shuttle back to the Shilo Inn



Comfy Shoes

Cameras

Jacket



Good Time

Wildlife

Scenery

Fun! Fun! Fun!

Friday Workshops Presenters' Bios



Dr. Joseph Fleishman

Dr. Fleishman received his doctorate in the field of Institutional Outcomes Assessment from Northern Arizona University. He has 16 years experience in higher education working with business and industry in the development and delivery customized industry based training and educational programming. He is the co-author of the “Innovatorator,” a weekly blog distributed to 2,500 businesses nationally.

Dr. Fleishman grew up in Arizona, but moved to Idaho 4 years ago to work for Idaho State University as the Director of Workforce Training for the College of Technology.



**International Vice President
Karlena Rannals CAP**

She is the Administrative Manager for the Rancho Santa Fe Fire Protection District and has been in her job for over 29 years.

Karlena earned her CPS rating in 1991 and her CAP rating in 2003. She joined PSI (now IAAP) in 1993. She has served in numerous leadership positions at the chapter level including Treasurer, Vice President and President. At the Division level, she has served as the Annual Meeting Coordinator and as Treasurer, Vice President, President Elect and President in term 2005-2006. At the International level she was the International Director, Southwest District from 2006-2008 and the International Treasurer from 2008-2010. In July 2010 members elected Karlena to her current position as International Vice President.



Jeff Hough

Jeff Hough is a Business Consultant for the College of Technology Office of Workforce Training at Idaho State University.

Jeff Hough has used and implemented technology effectively since the early days of the Internet. He currently leads the technology initiative at Idaho State University’s office of Workforce Training for the delivery of web-based assessment and instruction. He is the co-author of the “Innovatorator,” a weekly blog distributed to 2,500 businesses nationally.



T. Shane Bush

T. Shane Bush started his career at the Idaho National Laboratory (INL) in 1984 working in Radiological Control. In 1993 he started facilitating Management Oversight & Risk Tree/Accident Investigation (MORT/AI). Shane returned to the INL in 1995 and joined the Voluntary Protection Program (VPP) project office. After achieving VPP STAR status in 2001, Shane was asked to join the Human Performance project office at the INL. In 2003 Shane again worked with DOE/HQ facilitating Human Performance Improvement courses across the DOE complex. In 2006 Shane initiated a small consulting business working with companies in the area of performance and leadership. Shane worked with numerous companies in the U.S., Germany, Canada and England. Shane returned to the INL in 2009 and is now working in the Laboratory Performance directorate. Shane has a BS in Corporate Training, an MS in Industrial Safety, is a certified Human Performance Technologist and works as an adjunct professor for the University of Idaho.

Friday Workshops



Dr. Joseph Fleishman



Jeff Hough



**International Vice President
Karlena Rannals CAP**

Passion & Purpose: Looking at Your World from a Different Perspective

The workplace today offers a unique set of challenges never experienced before. Business operates at 100 MBS creating a 24/7 work environment. The challenge faced by many is not only surviving but learning how to thrive in an ever changing work environment. Dr. Joseph Fleishman and Mr. Jeff Hough provide insights and tools necessary to meet the challenges of the 21st Century workplace. Topics to be discussed in this presentation include:

- No Fear
- Positions of Influence
- The Power of Thinking Differently
- Essential Innovator Tools
- Morale is Environmental
- Engaging Communications
- Building Social Networks
- Become an Innovator

Participants will find the presentations to be fast-paced, engaging and entertaining!

IAAP Panel Discussion

Learn about IAAP and how it can help you and how you can participate at all levels. This is an interactive panel discussion and is open to audience for questions. Panel members will include an IAAP International officer, a former District officer, a Division officer, a Chapter officer and a member.

Team Conflict and SELF

How well do you get along with your co-workers? Are there some people that just rub you the wrong way? This session will introduce you to your personality traits and the way you relate to people, your likes and dislikes. By understanding SELF, it can also help you understand a particular co-worker's style, which could minimize conflicts and keep communication lines open.



T. Shane Bush

The Future Belongs to Right Brain Thinkers - Who Thunk?

Economists are predicting the future success of companies and leaders will be bringing more of a Right Brain Approach to traditionally very Left Brain Organizations. This session will focus on becoming an even more valuable employee/leader through the studies of Daniel Pink, author of the book "A Whole New Mind". A sense of humor is a prerequisite for this course.



Agenda

Saturday – May 21, 2011

Business Session (business dress)

- 7:30 – 8:00 Check in and Registration
- 8:00 – 8:15 Parliamentary Briefing
- 8:15 – 8:45 Welcome/Keynote Speaker
Flag Ceremony, Introductions
- 8:45 – 11:30 Call to Order, Credentials Report, Roll Call, Adoption of Meeting Rules,
Adoption of Agenda, Adoption of 2010 Meeting Minutes,
International Update, RTF, Strategic Plan, Bylaws and Standing Rules
- 11:30 – 1:00 Recognition Luncheon
- 1:00 – 4:30 Nominations and Elections, Committee Reports, Chapter Reports,
Division Officer Reports, Invitation to Annual Meeting 2012, Bid to host
Annual Meeting 2013, Raffles, Good of the Order
- 6:00 – 6:30 Social
- 6:30 Banquet
Outgoing President's Social: Immediately following the Banquet

Sunday – May 22, 2011

Spring Meeting (casual/travel dress)

- 7:00 – 8:00 Breakfast
- 8:00 – 11:00 Call to Order, Flag Ceremony, Introductions, Credentials Report, Roll Call,
Adoption of Meeting Rules, Adoption of Agenda, Adoption of 2011-2012 Budget,
Presentation of 2011-2012 Theme
- 11:00 Adjourn

Recertification Points Requested

2011 IAAP Idaho-Oregon-Utah Division Annual Meeting

May 19-22, 2011

Registration Form

Hotel and Meeting Place

Shilo Inn, 780 Lindsay Boulevard, Idaho Falls, ID 83402

(208) 523-0088

\$79.00 per night

Mention IAAP to receive the special rate

Name: _____

Employer: _____

Street Address: _____

City, State, and Zip: _____

Daytime Phone: _____

Alternate Phone: _____

E-mail Address: _____

Check all that apply:

Non IAAP Member

First Timer

IAAP Member

Member Number: _____

CPS Year Attained _____

CAP Year Attained _____

Saturday: Delegate or Alternate

Chapter or Division

Sunday: Delegate or Alternate

Chapter or Division

Full Conference Registration \$130.00
(Friday Workshops and Lunch;
Saturday Business Session, Lunch
and Banquet; Sunday Breakfast
and Spring Meeting)

Thursday – May 19 Tour \$45.00
(Lunch not included)

Friday Workshops ONLY \$65.00
(Friday Workshops and Lunch)

Saturday/Sunday ONLY \$90.00
(Saturday Business Session,
Lunch and Banquet; Sunday
Breakfast and Spring Meeting)

Meal Choice: Bacon Wrapped Sirloin
 Chicken Cordon Bleu Atlantic Salmon

Additional Tickets for Saturday Banquet
\$35.00 each

Number of additional banquet tickets _____

Name of Guest(s)

Meal Choice(s): Bacon Wrapped Sirloin
 Chicken Cordon Bleu Atlantic Salmon

TOTAL \$ _____

Saturday Banquet (one ticket included
with Full and Saturday/Sunday Registration)

**Make checks
payable to:
Idaho-Oregon-Utah Division**

**Mail Payment to:
IAAP Mountain River Chapter
Attention: Sherry Gallup
P.O. Box 51773
Idaho Falls, ID 83405**

**Registration questions
can be directed to
Kristie Berezay
(208-526-1291) or e-mail
kristie.berezay@inl.gov**

Recertification Points Requested