

THE PLANET
EARTH



SOME OTHER
PLANET, WHERE
PEOPLE STILL
DARE TO EXPECT
GOOD CUSTOMER
SERVICE

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Out of This World Customer Service Skills You Need to Know

One-Night Seminar, 6:30-8:00 pm – Weds in October
Stevens-Henager College, 3200 Channing Way Suite A305
Customer service excellence gives you the competitive advantage you need to survive in a tough and increasingly uncertain business climate. In today's customer-oriented business environment, "people skills" are critical for personal and organizational success. How you handle your customers can directly affect your individual goals as well as your team's and company's performance. This customer service training gives your employees the skills needed to communicate professionalism, gain respect, enhance customer relationships and secure an overall competitive advantage through customer service excellence. This program explores the five rules of exceptional service and shows your employees how to make your customers feel like royalty.

Free Seminar Sponsored by
Stevens-Henager College and BBSI

Call 528.7692 ext 1891

To Register Your Employees



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